You may be surprised by what's buried in your yard. That's because today, more electric, gas, water, sewer and telecommunications companies are delivering utility services underground. To avoid personal injury and damage to those lines, state law requires you to contact JULIE before any digging project, regardless of the project size or depth.

**CALL BEFORE YOU DIG.**
It's Smart. It's Free. It's the Law.

**Two**

Now You Have Two Easy Ways to Contact JULIE:

1. **Simply call 811 or 1-800-892-0123.**
   Call center representatives are available 24 hours a day, seven days a week.

2. **Log on to illinois1call.com** and enter your own locate request online with eRequest.

**IF ONLY YOU COULD SEE WHAT OUR UTILITY MEMBERS SEE...**

**CALL BEFORE YOU DIG.**
What is JULIE?
JULIE, Inc. (Joint Utility Locating Information for Excavators) is a not-for-profit corporation that provides homeowners and professional excavators with only one place to contact for safer digging. JULIE serves as a message handling, notification service for underground facility owners, taking information about planned excavations and distributing this information to its membership. It is then the responsibility of each facility owner to mark the location of their underground facilities at the excavation site. JULIE neither owns nor marks any underground facilities.

Why contact JULIE?
Contacting JULIE before you dig is the law. Besides, digging responsibly is the smartest way to dig. The impact of unsafe or careless digging practices is real and often costly—in terms of personal injury and damage to underground utility lines, property and the environment. The call is free and so are the services.

When do I contact JULIE?
Anyone planning an outdoor project that requires any type of digging in Illinois, regardless of depth or project size, should CONTACT JULIE BEFORE THEY START DIGGING.

Examples of common projects include:
- DECKS & PATIOS
- TREES & SHRUBS
- SHEDS
- SIGNS
- TENTS
- FENCES
- MAILBOX POSTS
- HOME ADDITIONS
- GARDENS
- SWIMMING POOLS
- LANDSCAPING

What happens after contacting JULIE?
Within two working days of your contact with JULIE, a representative from each member utility company notified (not a JULIE staff person) will mark the location of their underground facilities with paint and/or flags at the excavation site. Make sure that your property is accessible. The utilities are only required to mark the facilities that they own, not privately installed or owned lines or facilities. Privately owned facilities may include water and sewer services as well as electric and gas lines to a garage or workshop. Remember, you may not begin your excavation before the dig start time of your ticket, even if all utilities have been located and marked.

Checklist for a Locate Request
- Your name, address, a phone number at which you can be reached and a fax and/or pager number, if available, as well as an e-mail address;
- County and city or county and unincorporated area of township;
- Location at which the excavation will take place, which may include, but not be limited to, address, cross street (within 1/4 mile), subdivision name, etc.;
- Start date and time of the planned excavation;
- Type and extent (size of excavation area) of the work involved, including if white paint, flags and/or stakes were used to outline the proposed excavation area; and
- Section and quarter section numbers (if available).

What do the flags mean?
Each utility locator uses a different color paint or flag to mark their buried facilities.