



MEDIA RELEASE

675 Village Court, Glencoe, Illinois 60022
p: (847) 835-4114 | f: (847) 835-1785 | Follow Us: @VGlencoe

www.villageofglencoe.org

FOR IMMEDIATE RELEASE

Date: September 20, 2019
Contact: Megan Meyer
Assistant to the Village Manager
(847) 461-1104
mmeyer@villageofglencoe.org

VILLAGE OF GLENCOE CALLS FOR RESIDENT FEEDBACK IN 2019 COMMUNITY SURVEY

(Glencoe, Illinois)—The Village of Glencoe has partnered with survey administration firm ETC Institute to field the 2019 Community Survey, designed to allow residents to give the Village satisfaction level feedback on a number of services, in addition to input on community priorities, ongoing initiatives and potential future projects. In mid-September, all households in the Village will receive a paper copy of the survey which is estimated to take approximately 20 minutes to complete. Alternatively, the survey may also be completed online at www.villageofglencoe.org/survey. Notably, only one response per household will be counted, however, no individual response will be associated with a specific address. The survey fielding period will close in mid-October, with results being made available to the public online as soon as November.

The last community survey was fielded by the Village is 2015, also with the help of ETC Institute. Multiple 2019 Community Survey questions are similar to 2015 Community Survey questions to allow for comparison, while a number of new questions have been added relating to special projects, including the evaluation of the Village's governance structure, next steps for the potential reuse/redevelopment of the south end of downtown Glencoe as well as considerations relating to the future of the Water Treatment Plant. Recognizing that these new questions reflect complex issues, background information on each topic can also be found at www.villageofglencoe.org/survey.

Residents are welcome to contact the Village Manager's Office at (847) 835-4114 with any questions. Members of the media may contact Megan Meyer at mmeyer@villageofglencoe.org / (847) 461-1104 for more information.

#