



# Village of Glencoe Community Survey Results

**Our investment in community services is paying off.**  
Of residents surveyed...



rated Glencoe as an excellent or good place to live



are very satisfied or satisfied with the police, fire and emergency medical services provided by the Public Safety Department



are very satisfied or satisfied with maintenance of the downtown, traffic signals, municipal buildings and streets



thought that when they spoke with our employees, the employees were courteous and polite

**We're continually working to improve our services**  
Of residents surveyed...



are satisfied with storm water management and drainage. \$6.5 million in storm water improvement projects will be completed in FY 2017 and FY 2018. The Village has invested more than \$20 million in storm water improvements over the last 30 years.



are satisfied with the adequacy of street lights. The Village will study opportunities to improve satisfaction with street lighting.



felt that a vibrant downtown is a priority. The Village is continuing work on the Downtown TuneUp, is a new member of the North Shore Convention and Visitors Bureau, and is home to the new Writers Theatre.

## Coming this year:



Garbage collection program study



Complete water system analysis



Technology investments in Village operations



Redesigned, simple to navigate website with more information and citizen self-service options

## Priorities for the future

Of those surveyed, these five items ranked as highest priorities



1. Flood Prevention/Stormwater Management



2. Crime Prevention



3. Vibrant Downtown



4. Variety of Restaurants



5. Overall Quality of Services

**For more information and complete survey results, visit the Village's website at [www.villageofglencoe.org](http://www.villageofglencoe.org)**

